



While the member casinos of the Responsible Gaming Association of New Mexico all value your business, we never want your entertainment experience to interfere with the livelihood, happiness or health of you or your family. If you feel gambling has become a problem, we can support you by offering an opportunity to self-exclude from the casino in addition to offering counseling services through various agencies we sponsor across the state.

Self-exclusion is a voluntary process where a person with a gambling problem excludes themselves from gambling venues or specific areas at gambling venues. The opportunity to self-exclude is not a guarantee, for some gamblers that they will not return to the casino, but it can be a helpful deterrent. A self-exclusion is a self-help tool for people that have a gambling problem and allows one to take a break and reassess the issues caused by his/her gambling patterns.



The Responsible Gaming Association of New Mexico is comprised of the state's Native American tribes that include gaming operations among their business ventures. Membership in the association is voluntary, and tribes who participate are proactively supporting responsible gaming, training, education and counseling services.

To learn about the member tribes of the Responsible Gaming Association of New Mexico, as well as the work of the organization, please visit our website www.rganm.org

For more information on the Responsible Gaming Association of New Mexico, you can write to:

RGANM
PO Box 65247
Albuquerque, NM 87193
www.rganm.org



1-888-696-2440
www.rganm.org

VOLUNTARY CASINO SELF-EXCLUSION (SELF-BAN)



WWW.RGANM.ORG

There is Hope.
People who seek help get better.



CONFIDENTIAL HELP IS AVAILABLE!

If you or someone you know has a gambling problem, call the Problem Gambling Resource Helpline:

1-888-696-2440
24 HOURS A DAY—7 DAYS A WEEK

COMPLETELY VOLUNTARY

A self-exclusion can be put in place for a single casino or racetrack by going to the specific gambling establishment and asking a member of Security or Management for a self-exclusion form. The length of the self-exclusion may vary from property to property. Some casinos will allow you to visit a restaurant or concert venue once you are on the voluntary exclusion list. Others restrict you from the entire property

A statewide self-exclusion (which includes all racetracks/casinos and tribal gaming facilities in New Mexico) may be put in place by contacting the New Mexico Gaming Control Board (NMGCB) at www.nmgcb.org. They may be reached by calling (505) 841-9700 or visiting the office at 4900 Alameda Blvd NE in Albuquerque. Most individual casino properties also have this statewide ban form available; ask a member of Security or Management if you prefer the broader restriction of the statewide self-exclusion.

Si necesita ayuda para excluirse de nuestras propiedades, comuníquese con nosotros al
1-888-696-2440
www.rganm.org

Problem Gambling Resource Helpline:

Call the Problem Gambling Resource Helpline at 1-888-696-2440 for 24-hour a day help. All calls are confidential. You can receive free information, referrals to treatment providers and free early intervention treatment services.

Professional Counseling: Trained therapists and addiction counselors can help the gambler understand the addiction and develop new coping skills to deal with the stress of everyday living.

How Does This Work?

Once a self-exclusion is put into place, these are the actions that you will/may experience (depending on the casino):

- You will not be allowed to enter a gaming facility (restrictions vary by casino).
- Your photo and contents of the self-exclusion application will be confidentially distributed to appropriate Casino and State personnel.
- You will not be eligible to collect gambling winnings so therefore any winnings that you might have won in that casino will be forfeited. In addition, any and all cash or cash equivalents found in a gaming machine or on a gaming table will be forfeited; and
- If you are found on a property you have self-excluded from, you will be escorted from the property by casino security and in some cases arrested by law enforcement and prosecuted for trespassing.

The decision to self-exclude is voluntary and to follow through with it takes courage. We encourage you to bring a supportive person with you when self-excluding.

ADDITIONAL RESOURCES FOR HELP

Gamblers Anonymous: A 12-step support group for the problem gambler. Through GA, support and suggestions are available to stop gambling and live healthy, happy lives. Call (505) 260-7272.

Gam-Anon: A 12-step support group for the spouse, family and friends of the problem gambler, who may need help to cope with the emotional and financial stress associated with the disorder.

Other local resources may be available in your community.

Mescalero Responsible Gaming Program:
(575) 464-7106
mescaleroresponsiblegaming.org

Laguna Behavioral Health:
(505) 552-6513
lagunapueblo-nsn.gov/Behavioral_Health

Asian Family Center:
(505) 934-5139
nmasianfamilycenter.org



REMOVING A SELF-EXCLUSION

Each casino has specific guidelines about removing that property's self-exclusion. However removal of a statewide self-exclusion, if active, must be provided to the individual properties first. The New Mexico Gaming Control Board will consider removing a self-exclusion. The steps and forms for this process can be found at www.nmgcb.org.

For further information regarding self-exclusion, please contact a member of casino management, the NMGCB, or the Responsible Gaming Association of New Mexico. Information about the counseling services available through RGANM and other resources which may be helpful to the gambler and his or her family can be found at www.RGANM.org.